

## Training & Work Experience Log Book

CICA is pleased to announce that our newly developed “Training & Work Experience Log Book” is now available!

This book is for the use of Crane Operators and Riggers to document their experience and to record:

- National High Risk Licences
- Additional Qualifications
- Training History
- Crane Operation & Rigging Experience
- Employment History



Visit the CICA website – [www.cica.com.au](http://www.cica.com.au) to order.

CICA thanks Nick Morris (CICA Director) for championing this project. A complimentary copy has now been forwarded to all CICA members.

## CICA Lift of the Year Awards

2012 Entry Form now available!

Lift, Camera, Action.....

See page 3 for more information.

2012 CICA Conference  
5-7 September  
Adelaide Convention Centre

Platinum Sponsor:

finlease+

## Merry Christmas From all at the CICA & CraneSafe Office

Please note that the CICA & CraneSafe Office  
will be closed from

2pm Friday 23<sup>rd</sup> December

CraneSafe reopens Tuesday 3<sup>rd</sup> January

CICA reopens Monday 9<sup>th</sup> January

## From The President's Desk.....



As we count down the final days of 2011, I look back and reflect on another busy and productive year. And since the previous Newsletter, we have continued to be very busy.

On Thursday 13<sup>th</sup> October, Jeff Brundell, Brandon Hitch, Danny Black & I attended the Mobile & Tower Crane Major Inspection Forum hosted by Workplace Health & Safety Queensland. The meeting was organised by Stuart Davis (WH&S Qld) and attended by representatives from Government Regulators, Crane Manufacturers, Crane Rental Companies, Engineers, CraneSafe Assessors, Major Crane Repairers & the Elevating Work Platform Association. The focus was on how the system of major inspections is currently working from the perspective of the Regulators, the Engineers and CICA. One major problem is the lack of consistency and Jeff addressed this in his presentation titled "An Overview of CICA's New 10 Year Major Inspection Program". The meeting finished with an open discussion on "where to from here?", developing a national strategy that includes auditing. Jeff makes some additional comments on this matter in his article on page 4.

Jeff & I travelled to Amsterdam in early November to attend the International Crane Technical Liaison Meeting (ICTLM) on Wednesday 9<sup>th</sup> November. Discussions included the frequency, location and set up for future meetings. The meeting decided on the following:

- To organise one all day meeting per year, linked to one of the major exhibitions. The users group, the International Crane Stakeholders Assembly (ICSA), which includes ESTA, SR&RA, NCCO and CICA, will meet in the morning. The ICTLM (the manufacturers' organisation) will meet in a separate meeting.
- A joint meeting of the two groups will occur in the afternoon. Also to join this meeting will be representatives from the International Oil & Gas Producers.
- The annual meeting will be chaired & organised through the following rotation schedule:
  - ~ 2012 – CICA/ Chinese Manufacturers Association at BAUMA China (November)
  - ~ 2013 – ESTA/FEM at BAUMA Munich (April)
  - ~ 2014 – SC&RA/ AEM at ConExpo Las Vegas (March)

Other matters discussed included co-operation between users, clients and manufacturers, working at heights, EN13000, lifting of persons with mobile cranes and exchanging and sharing relevant documents/ meeting notes. On this point, ESTA will set up a secured portal to share documents between the ICSA participants and to publish specific ISCA related information.

We also attended the second World Crane & Transport Summit held on 10-11<sup>th</sup> November. Please read Jeff's report for further information.

### **Reminder to Members – Member Details for New CICA Website**

Please remember to return the Member Details questionnaire recently emailed to ensure that your correct details, company profile and logo are on file ready for the launch of the new CICA website in the New Year. Contact the CICA office if you require another copy of this form.

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### ***CICA Board***

John Gillespie (President) \*  
Danny Black (Vice President) \*  
Nick Morris \*  
Malcom Smith \*  
Albert Smith \*  
Andrew Esquilant \*  
Cheryl Woodhart \*  
Dean Short \*  
Jeff Brundell #  
Ray Brenton #  
\* Elected # Board appointed

See page 12 for pictures



**Updated World Crane & Transport Alliance Certificate**

Back in Australia, we held the final CICA Board meeting for the year in Sydney on Thursday 24<sup>th</sup> November. As you already know the 2012 conference will be held in Adelaide, however looking to 2013, the Board has accepted the recommendation to consider Tasmania as a conference venue. Hopefully we will have our first conference in the Apple State, subject to securing suitable accommodation & conference facilities

Looking forward to 2012, CICA has several projects underway that will be finalised during the first half including:

- CICA History Book
- CICA Safety Manual review
- CICA Dogging DVD

In closing, I hope that you enjoy the holiday season, spend time with your family and friends, relax, unwind and get ready for an exciting 2012. I wish everyone a very Merry Christmas and a happy and prosperous New Year.

### **2012 Board Meeting Dates**

16<sup>th</sup> February  
3<sup>rd</sup> May  
19<sup>th</sup> July  
5<sup>th</sup> September  
15<sup>th</sup> November

Best Wishes,

*John*

**John Gillespie**  
**(CICA President)**

## **CICA Endorsed Engineers List**

As per the CICA Media Release issued 30/9/11, CICA continues to seek professional Engineers for inclusion in its 'CICA Endorsed Engineers List'. The Crane Industry has approximately a population of 10,000 cranes (excluding Vehicle Loading Cranes) and while there are a lot of Engineers that can service these cranes it is sometimes difficult for members of CICA to find these Engineers that can satisfy their immediate requirements. To assist members, and those of the individual State Crane Association, in finding a suitable Engineer for their specific needs, CICA is seeking suitable Professional Engineers to be included in the list on the CICA website.

A list of Engineer competencies eligibility criteria is available for download from the CICA website:

[www.cica.com.au](http://www.cica.com.au) .

CICA would like to request that members and State Associations assist to pass on this information to potentially suitable engineers or recommend suitable candidates so that CICA may contact them to progress this project.

## **2012 Lift of the Year Awards.....**

Sponsored by:

**CRANES&LIFTING**

Each year The Crane Industry Council of Australia (CICA), recognises excellence and innovation in the Australian crane industry with the Lift Of The Year Awards presented at the annual CICA conference. CICA is pleased to announce that the Entry Information and Entry Form for the 2012 CICA Lift of the Year Awards is being made available earlier than in previous years to assist members by allowing more time to plan ahead in regards to gathering required documentation and presentation material for their entries.

### ***Lift, Camera, Action....***

***Plan ahead for 2012 entries and take photos and video of your lifts now!***



Entry information (which includes the entry form) and a promotional flyer, containing a testimonial from 2010 winner John Holland, are now available to download from the CICA website – [www.cica.com.au](http://www.cica.com.au) . Entries will close on 23/7/12.



John Gillespie and I recently attended the 2011 World Crane and Transport Seminar in Amsterdam to present a Paper on “Periodic Inspections-Are they Required?”. The answer was quite evident right from the start with a resounding yes to the question. Without exception, delegates congratulated us for the detailed information we were able to provide on the Australian Mobile Crane Industry. CraneSafe is unique in the World and the information we have available is able to assist owners and distributors alike in knowing what areas require attention. A typical example follows for Articulated Cranes with the top 10 faults detected after conducting CraneSafe Assessments on some 3500 individual articulated cranes.

ARTICULATED CRANES FAULTS DETECTED SINCE INCEPTION OF CRANESAFE			
CRANE	SECTION	ITEM	FAULTS
Articulated Mobile Crane	Chassis Inspection	Fire Extinguisher	411
Articulated Mobile Crane	Functional Tests	Winch Rope Condition/Anchors	400
Articulated Mobile Crane	Frame and Cabin	Safe Load Indicator	371
Articulated Mobile Crane	Hydraulic System	Emergency Steering Pump	330
Articulated Mobile Crane	Electrical Systems	Clearance lights	315
Articulated Mobile Crane	Boom and Attachments	No. 3 Section	296
Articulated Mobile Crane	Boom and Attachments	Base Section	265
Articulated Mobile Crane	Chassis Inspection	Steering Components - Lugs/Pin	254
Articulated Mobile Crane	Frame and Cabin	Cab Glass & Mirrors	251
Articulated Mobile Crane	Chassis Inspection	Slewing Ring/Articulation Joints	228

We are working on our new CraneSafe web-site now and we will provide CICA Members with this type above of information so that many of these recurring faults can be addressed early, resulting in far safer cranes in the workplace, and less likelihood of unexpected failures. With the new Plant Regulations coming into force in 2012, this will greatly assist owners in meeting their legal obligations. Another service that we are looking to provide is a Major Inspection Package which will consist of the previous CraneSafe Assessments carried out on a specific serial number crane and a report of the faults detected on this crane over the period that CraneSafe Assessments have been carried out. This information will not eliminate Major Inspections, but will certainly assist the Competent Person in determining what areas need specific attention. It will also assist those owners whose attention to keeping proper records has been perhaps a little less than what the new Plant Regulations demand. There will be a nominal charge to cover expenses only.

Major Inspections are enshrined in the new Plant Regulations, as is the requirement to use a Professional Engineer to supervise the process. To assist the crane industry, we are well advanced in our CICA Engineers List for members to select a suitably qualified professional engineer to assist with major inspections, crane repairs and modifications, lift studies, lifting gear and design verifications. Several applicants are being assessed for posting on our CICA web-page and we are progressing with Engineers Australia to have a new category for Crane Engineers to be a new category. Engineers will not be agents for CICA, but will operate directly with CICA members. The only requirement will be that they meet our CICA competencies, and join CICA at a nominal fee to become CICA endorsed engineers. Our CICA “Gold” Major Inspection Verification Plate is proceeding well and we will institute this early in 2012. CICA will provide a service to its members to desk-top audit Major Inspections for conformity with Australian Standards, Manufacturers requirements, good engineering practices and Code of Practices that the applicable. A recent meeting was held in Brisbane with Regulators and Engineers present to discuss minimum standards that are acceptable. CICA anticipates that many Major Inspections already completed may not necessarily have all components covered in the reports so it will allow the resubmission of reports that may require further justification from the Competent Person and Engineers that have completed the original report. On completion of a satisfactory audit, a “Gold Verification Plate” will be issued to convey to all interested parties that CICA has verified that the Major Inspection Documentation submitted meets all of the required data.

Discussions held in Amsterdam also bought us up to date with the latest situation with regards to the location of the over-ride switch in CE marked cranes. The suggestion to have a 2 hour delay after actuating an Emergency Over-ride switch in the cab was unacceptable so the latest suggestion is a one-off switch that must be replaced after an emergency actuation. The EN13000 requirement is for the mandatory data-logger to record events only. i.e. only over-loads or set-up over-rides are recorded. Given that the new version of AS2550-1 2011 relies on crane usage for crane life we strongly recommend that full data-loggers be requested when purchasing any new crane. A little extra at time of purchase can greatly extend the time between major inspections. Other developments out of Europe will be the incorporation of out-rigger monitoring. This will help the spate of recent accidents with incorrect out-rigger settings being used.

Have a really great Christmas and a Happy New Year.

- *Jeff Brundell,*

*National Director, CraneSafe*

## National Document Standardisation Project.....

CICA is pleased to announce a national project (suggested by CIAQ) to develop a standardised set of documents for the crane industry that we expect to be widely accepted by major industry contractors and stakeholders, thus putting an end to the onerous task of meeting the differing expectations in relation to required documentation of various large contractors and building sites. Initially the project will commence with just a few key documents and, once the process for those has been completed, the project could be expanded. The documents to be targeted in the first phase of the project are:

- Work Method Statements (SWMS)
- Risk Assessments (including Plant Risk Assessments)
- JSEA (Job Safety Environment Assessment)

The first step in the project is to request examples of documents currently in use from members to build a library of sample documents to work with. A review of received documents will then be conducted and a consultation process involving the major contractors will commence to work towards developing common documents that should be acceptable to all parties.

Your assistance is now requested to forward examples of the above listed documents (in electronic format where possible) to [admin@cica.com.au](mailto:admin@cica.com.au) by Friday 20<sup>th</sup> January to enable the commencement of the project.

<b>National Progress on Work Health &amp; Safety Legislation</b>	
<b>State / Jurisdiction</b>	<b>Status</b>
<b>NSW</b>	<b>Commences 1/1/12</b>
<b>QLD</b>	<b>Commences 1/1/12</b>
<b>WA</b>	<b>Proposed Commencement 1/1/13</b>
<b>SA</b>	<b>Delayed until 1/7/12 or 1/1/13</b>
<b>VIC</b>	<b>Delayed for 12 months Estimated 1/1/13</b>
<b>TAS</b>	<b>Delayed until 1/1/13</b>
<b>NT</b>	<b>Commences 1/1/12</b>
<b>ACT</b>	<b>Commences 1/1/12</b>
<b>Commonwealth</b>	<b>Commences 1/1/12</b>



## Membership Matters.....

- A Report by the CEO



As always, thanks for taking the time to read the Newsletter and this report. *Importantly, please take a few minutes to complete the attached Newsletter Member Survey.* As 2011 comes to an end it is valuable to reflect on the past year and also to look ahead to our industry plans for 2012.

### 2011 Highlights

Of course a detailed report on CICA's activities is included in the CICA 2011 Annual Report (on the website) however it is worth promoting various highlights:

- The record attendance and success of the 2011 Gold Coast Conference; the wonderful Lift of the Year Awards for 2011; and of course Jeff Brundell's recognition as a CICA Life Member
- CICA's first Annual Member Survey conducted with the 2011 Membership Renewals plus our new 'Call a Member Program'
- The ongoing growth and respect of the CraneSafe Program including the significant recruitment of Brandon Hitch our CraneSafe Engineer (See Jeff's report on page 4)
- The strong and stable business program of CICA (and the State Associations) including our increased membership growth
- Representation and input on key industry issues such as the OH&S harmonisation via the WH&S Act; our concern re the 10 tonne threshold; national road regulation issues and the National Heavy Vehicle Regulator; plant and design registration issues; Australian Standards; plus Major Inspection initiatives
- Increased co-operation between CICA and the State Associations, including the 2011 Industry Forum and the One Association discussions
- CICA's continuing input on the International Agenda attending key international alliance technical meetings held alongside of ConExpo and the WC & TS this year

### 2011 CICA Conference...

Our highlights video is now available for viewing on the CICA website – [www.cica.com.au](http://www.cica.com.au) .

This is your last chance to view and download the photos, as the links will soon be closed. Follow these links:

<http://gallery.me.com/rixryan#121567>

<http://gallery.me.com/rixryan#121575>

<http://gallery.me.com/rixryan#121604>

<http://gallery.me.com/rixryan#121611>

### CICA Board Meeting

As usual I am able to share some non-confidential matters progressed at the 24 November CICA Board Meeting, as follows:

- 2 new members were accepted (refer page 7)
- Agreement to write to State Associations re the One Association project
- Agreement to progress the Industry Forum actions
- Approval of the CICA '10 tonne issue' position paper
- Further discussion on the 2011 Member Survey
- Noting of the 2011 Conference Final Report
- Approval of the 2012 Conference Preliminary Budget
- Review of the 2012 Sponsors and Exhibitors benefits to be offered (still ongoing)
- Review of the 2005 Conference Policy (still ongoing)
- Further financial and other support for the NT Crane Association
- Discussion on CICA's Succession Planning
- Sign-off on the pricing for the new CICA Operator and Work Experience Log Book (see page 1)
- Agreement to promote/distribute the Crane Incident educational DVD shown at the CANZ 2011 Conference
- An international report on the 2011 WC & TS; the Alliance (ICSA) Meeting and the 2013 BAUMA bus tour plans
- Project monitoring including the Dogging DVD, the Safety Manual Review, the History Book



## Member News.....

### **Max Cranes and Equipment Hire (SA) Pty Ltd Introduces new LTM 1400**

The team at Max Cranes and Equipment Hire of Port Augusta, South Australia is proud to announce a new crane to its fleet. In mid November a 400 tonne All Terrain Liebherr was delivered. The crane was purchased from Liebherr with luffing fly, super lift capabilities and is able to travel the highway with the assistance of a dolly. The Crane is currently away undertaking its first working assignment. Max Cranes is pleased with the response from the region in regard to the purchase of its biggest crane in their fleet.



### **Load Systems International Introduces A New Innovation in Operator Aids**

NOVEMBER 2011 — Load Systems International Inc. is pleased to introduce the new Load Moment Indicator (LMI) for hydraulic cranes. It features a pair of pressure transducers that read the rod and bore side pressures of the lift cylinders. Data from the transducers is transmitted wirelessly to the GS820 display.

The typical error rate seen by the system is 1% of maximum load capacity. Original Equipment Manufacturers will appreciate the ability to save the calibration data on the first machine to a USB thumb drive and load the calibration to subsequent machines via the onboard USB port. On the subsequent machines, the calibration will only require minor tweaking relative to the pressure variances of each machine, allowing for a simple and fast calibration.

The GS820 features a large sunlight readable graphical display, onboard data logger and the ability to upload load charts via the onboard USB port or download the data logger via USB thumb drive. The display shows the following data a glance: all crane geometry, working load limit, actual load, selected chart/counterweights, wind speed, alarms and system faults.

### **Liebherr Customer Day**



## **ASIC Reports on Insolvencies**

The Age newspaper (23/11/11) reports almost one in two companies that spiralled into administration last financial year were suspected of insolvent trading, according to the Australian Securities and Investments Commission report. Personal services, construction and retail businesses made up most of reported insolvencies, and small businesses were hit the hardest.

“Alleged misconduct” was found in more than two thirds of the 8616 reported reports lodged by external administrators. “It is important not to look at these breaches in isolation” said the commission’s senior executive leader of insolvency practitioners, Adrian Brown. He said a lack of financial records could lead to other breaches, including insolvent trading. “Financial records are the foundation of any business and give directors the right information to make the right business decisions,” he said.

## **2012 CICA Conference Exhibition & Crane Display**

### **5 – 7 September, 2012**

### **Adelaide, South Australia**

**Exhibition & Speaker Program Venue:  
Adelaide Convention Centre**



**Crane Display Venue:  
Torrens Parade Ground**



**SPONSORSHIP**  
**OPPORTUNITIES**  
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Platinum Sponsor: **finlease<sup>+</sup>**

Further information will be emailed and displayed on the CICA website as it becomes available – [www.cica.com.au](http://www.cica.com.au)

For further enquiries contact the CICA Office on 03 9501 0078 or [admin@cica.com.au](mailto:admin@cica.com.au) .

## **Industry Photos.....**

### **VTCCC Meeting 20/10/11**



### **New Tower Crane - CFMEU Training Centre at Port Melbourne, VIC**



# Industry Photos Continued.....

**CICC VIC Meeting 4/11/11**



**Freo Crane At Work At Perth Railway Station**



**CICA Board Meeting 24/11/11**



**CAWA Meeting 1/12/11**



**SACA Meeting 15/11/11**



## Industry Photos Continued.....

### VCA Meeting 5/12/11



## Event & Meeting Dates.....

### Conferences & Events

17-21/4/12	SC&RA Conference (Texas, USA)
1-4/5/12	HRIA Convention (Gold Coast, QLD)
11-13/7/12	CANZ Conference (Rotorua, NZ)
5-7/9/12	CICA Conference (Adelaide, SA)
26/11/12	ICSA 2012 Meeting (Shanghai, China)
27-30/11/12	BAUMA China (Shanghai, China)
15-21/4/13	BAUMU (Munich, Germany)
4-8/3/14	ConExpo (Las Vegas, USA)

### Mark Your Diary .....

**CICA Conference 2012**  
**Adelaide Convention Centre**  
**5-7 September, 2012**

Platinum Sponsor: **finlease+**

### State Meeting Dates

#### CIA NSW

1/2/12 (General Meeting)  
 7/3/12 (General Meeting)  
 4/4/12 (General Meeting)  
 2/5/12 (General Meeting)  
 6/6/12 (General Meeting)  
 4/7/12 (General Meeting)  
 1/8/12 (General Meeting & AGM)  
 3/10/12 (General Meeting)  
 7/11/12 (General Meeting)  
 5/12/12 (General Meeting)

#### VCA

13/2/12 (General Meeting)  
 23/4/12 (General Meeting)  
 25/6/12 (General Meeting)  
 20/8/12 (General Meeting & AGM)  
 15/10/12 (General Meeting)  
 3/12/12 (General Meeting)

#### SACA

23/2/12 (General Meeting)  
 19/4/12 (General Meeting)  
 21/6/12 (General Meeting)  
 23/8/12 (General Meeting & AGM)  
 18/10/12 (General Meeting)  
 29/11/12 (General Meeting)

#### NTCA

8/3/12 (General Meeting)  
 14/6/12 (General Meeting)  
 4/10/12 (General Meeting & AGM)

#### CIAQ

10/2/12 (Committee)  
 20/4/12 (Committee)  
 13/7/11 (Committee)  
 24/8/11 (Committee & AGM)  
 9/11/12 (Committee)

#### CAWA

28/3/12 (General Meeting)  
 27/6/12 (General Meeting)  
 26/9/12 (AGM)  
 5/12/12 (General Meeting)

## CICA Board.....



John Gillespie - President



Danny Black – Vice President



Jeff Brundell – CraneSafe Director



Albert Smith - Director



Dean Short - Director



Andrew Esquilant - Director



Malcom Smith - Director



Nick Morris - Director



Ray Brenton - Director



Cheryl Woodhart - Director

## CICA & State Association Contacts.....

The Crane Industry Council of Australia (CICA)	Crane Industry Association of NSW (CIA NSW)	South Australian Crane Association (SACA)
PO Box 136, Mount Waverley Vic 3149 Unit 10, 18-22 Lexia Place, Mulgrave Vic 3170 Ph: 03-9501 0078 Fax: 03-9501 0083 Websites: <a href="http://www.cica.com.au">www.cica.com.au</a> <a href="http://www.cranesafe.com.au">www.cranesafe.com.au</a> CraneSafe Administration Manager: Kylie Charrett Email: <a href="mailto:office@cranesafe.com.au">office@cranesafe.com.au</a> CraneSafe Administration Officer: Donna McDonald Email: <a href="mailto:reception@cranesafe.com.au">reception@cranesafe.com.au</a> CraneSafe Administration Officer: Michelle Rea Email: <a href="mailto:assistant@cranesafe.com.au">assistant@cranesafe.com.au</a> CraneSafe Engineer: Brandon Hitch Email: <a href="mailto:engineer@cranesafe.com.au">engineer@cranesafe.com.au</a> CICA Administration Manager: Lisa Legge Email: <a href="mailto:admin@cica.com.au">admin@cica.com.au</a> Chief Executive Officer: Alan Marshall Email: <a href="mailto:ceo@cica.com.au">ceo@cica.com.au</a>	Ph: 1300 887 277 Email: <a href="mailto:nsu_cranes_assoc@yahoo.com.au">nsu_cranes_assoc@yahoo.com.au</a> Website: <a href="http://www.cranesnsw.com.au">www.cranesnsw.com.au</a> Secretariat: Heidi Hervay	Ph: 08-8395 3572 Email: <a href="mailto:tim@bizgroup.net.au">tim@bizgroup.net.au</a> Website: <a href="http://www.crane-sa.com.au">www.crane-sa.com.au</a> Secretary: Tim Mee
	Northern Territory Crane Association (NTCA)	Victorian Crane Association (VCA)
	Ph: 08-8395 3572 Email: <a href="mailto:tim@bizgroup.net.au">tim@bizgroup.net.au</a> Secretary: Tim Mee	Ph: 03-9895 4456 Email: <a href="mailto:admin@cranesvic.com.au">admin@cranesvic.com.au</a> Website: <a href="http://www.cranesvic.com.au">www.cranesvic.com.au</a> Secretariat: Candice Pribil
	Crane Industry Association of Queensland (CIAQ)	Crane Association of Western Australia (CAWA)
	Ph: 07-3394 4388 Email: <a href="mailto:admin@qta.com.au">admin@qta.com.au</a> Website: <a href="http://www.ciaq.com.au">www.ciaq.com.au</a> Secretary: Travis Degen	Ph: 08-9427 0840 Email: <a href="mailto:crane@casm.com.au">crane@casm.com.au</a> Website: <a href="http://www.cawa.net.au">www.cawa.net.au</a> Secretary: Ron Adams

## CICA Approved Media Partners.....

- Cranes & Lifting Magazine
- Cranes Today Magazine
- International Cranes & Specialised Transport Magazine
- Vertikal.net



The Crane Industry Council of Australia

CICA 2011 Newsletter Member Survey

CICA is undertaking this member survey in regards to the CICA Newsletter to assist with future planning and efforts to deliver a newsletter that meets member expectations and needs.

Complete this Newsletter Member Survey for your chance to win a \$200 Bunnings voucher!\* Entries close Tuesday 31st January, 2012.

Q1. Please rate how relevant to you the regular newsletter features are:

(Ranked from 1-5 where: 1 = Very Relevant 5 = Not Relevant)

Table with 5 columns (1-5) and 8 rows of newsletter features with checkboxes for rating.

Q2. What types of items would you like to see improved in this newsletter: (Please tick as many as applicable)

Table with 2 columns of item types and checkboxes for improvement.

Q3. Do you read this newsletter:

On the computer screen [ ] Printed copy [ ]

Q4. How many people in your business read the CICA newsletter: \_\_\_\_\_

Q5. Have you noticed the Newsletter has improved over the last 1-2 years?

Yes [ ] No [ ]

Q6. What would you like to see less of in the CICA newsletter? \_\_\_\_\_

Q7. What would you like to see more of in the CICA newsletter? \_\_\_\_\_

**Q8. The Newsletter is issued 6 times per annum. Is this about right?**

Yes  No

**Q9. How many pages in the Newsletter is about right?**

6-12  13-16  17-20

**Q10. Did you know that the past Newsletters are available on the CICA website?**

Yes  No

**Q11. Do you read the "CICA Industry Report" in the Cranes & Lifting Magazine (published by Aspermont)?**

Yes  No

**Q12. What would you like to see added to the CICA Newsletter? / Any other comments:**

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**Name:**

---

**Company:**

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**Address:**

---

**Phone:**

---

**Email:**

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**Please return completed survey to the CICA Office via:**

**Mail: PO Box 136**

**Fax: 03 9501 0083**

**Email: [admin@cica.com.au](mailto:admin@cica.com.au)**

**Mount Waverley Vic 3149**

**Closing Date: Tuesday 31<sup>st</sup> January, 2012**

**Survey Forms must be received by COB on above date for inclusion in the prize draw.**

***\*\$200 Bunnings voucher prize draw available to CICA members only.***